

Up to 85% of childcare costs can be covered by Child Care Subsidy! There are 2 types of Child Care Payments.

Child Care Subsidy

The amount you can get depends on your family's income, the type of childcare you use, the age of your child and the hours of recognised activities you and your partner do.

Additional Child Care Subsidy

Extra support for some families. This includes grandparents and great grandparents, families moving from an income support payment to work and those experiencing temporary hardship. Claim these subsidies via myGov.au





CLAIMING CHILD CARE SUBSIDY (CCS) A Guide For Families



STEP 1 - SIGN INTO MYGOV

Head to my.gov.au Log in or register as a new user

Navigate to: Services > Centrelink



STEP 2 - CONFIRM ACTIVITY TEST

In Centrelink navigate to:

Main Menu > My Family > Child Care > Activity Test Complete the table with your activity / working hours



STEP 3 - CHILDCARE SUBSIDY SUMMARY

In Centrelink navigate to:

Main Menu > My Family > Child Care > Child Care Subsidy Summary Here you will see what your rate is. If your subsidy rate is different to what you expect or zero, call Family Assistance 13 61 50

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STEP 4 - MAKE A BOOKING

Head to www.theircare.com.au

Click Book Now

Sign in or register as a new user

To register, please have handy the following information: Centrelink CRNs / Bank details / Emergency contacts/ Doctor, Medicare & immunisations details / diagnosed allergy, asthma, anaphylaxis & dietary requirements



STEP 5 - CHECK ENROLMENTS

- Head to Centrelink via my.gov.au
- Navigate to:
- My Family > Child Care > Enrolments
- Check all enrolments have been confirmed
- If not, head to 'view details' and follow the prompts to confirm



YOU'RE DONE!

Your Child Care Subsidy is now sorted. TheirCare is here to help you. If you need any assistance, simply give us a call 1300 072 410



theircare.com.au

